

20100409000107870 1/1 \$11.00
Shelby Cnty Judge of Probate, AL
04/09/2010 10:12:53 AM FILED/CERT

WELLS FARGO HOME MORTGAGE
MAC X9901-L1R
2701 WELLS FARGO WAY
MINNEAPOLIS, MN 55467

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

Prepared By: Gideon Annan, WELLS FARGO HOME MORTGAGE 2701 WELLS FARGO WAY, X9901-L1R, MINNEAPOLIS, MN 55467 800-288-3212