Alabama

Birmingham

(Zip Code)

35209

SECURED DEBT: This mortgage secures repayment of the secured debt and the performance of the covenants and agreements contained in this mortgage and in any other document incorporated herein. Secured debt, as used in this mortgage, includes any amounts I owe you under this mortgage or under any instrument secured by this mortgage and all modifications, extensions and renewals thereof. The secured debt is evidenced by (List all instruments and agreements secured by this mortgage and the dates thereof.): Future Advances: All amounts owed under the above agreement are secured even though not all amounts may yet be advanced. Future advances under the agreement are contemplated and will be secured and will have priority to the same extent as if made on the date this mortgage is executed. Revolving credit loan agreement dated \_\_\_\_\_\_\_. All amounts owed under this agreement are secured even though not all amounts may yet be advanced. Future advances under the agreement are contemplated and will be secured and 324rus 362 will have priority to the same extent as if made on the date this mortgage is executed. \_\_\_\_\_ if not paid earlier. The above obligation is due and payable on \_\_\_\_\_\_ The total unpaid balance secured by this mortgage at any one time shall not exceed a maximum principal amount of: TWENTY THOUSAND ONE HUNDRED THIRTY-FOUR AND 50/100 \_\_\_\_ Dollars (\$ 20,134.50\_\_\_ plus interest, plus any disbursements made for the payment of taxes, special assessments, or insurance on the property, with interest on such disbursements. Wiverlable Rate: The interest rate on the obligation secured by this mortgage may vary according to the terms of that obligation. **800** X A copy of the loan agreement containing the terms under which the interest rate may very is attached to this mortgage and RIDERS: 

Commercial 

Commerci SIGNATURES: By signing below, I agree to the terms and covenants contained in this mortgage (including those on the reverse side which are hereby incorporated onto this side of this mortgage form) and in any riders described above signed by me. WITNESSES: \_\_\_\_\_, a Notary Public in and for said county and in said state, hereby certify that William S. Jett and wife. Carolyn P. Jett \_\_\_\_\_\_\_ whose name(s) are signed to the foregoing conveyance, and who are known to me, acknowledged before me on this day that, being informed of the contents of the conveyance, \_\_they\_\_ executed the same voluntarily on the day the Individual same bears date. of the a corporation, \_\_\_\_\_ signed to the foregoing conveyance and who \_\_\_\_\_ known to me, acknowledged before me on this day that, being informed of the contents of the conveyance, \_\_\_\_\_ he \_\_\_\_, as such officer and with full authority, Corporate executed the same voluntarily for and as the act of said corporation. December Given under my hand this the \_\_\_\_\_17th. My commission expires:

NOTARY PUBLIC, STATE OF ALABAMA AT LARGE.

(Notary Public)

# NOTARY PUBLIC, STATE OF ALACONENANTS. NY COMMISSION EXPIRES: SALLIS, 133, 1494, BORNOSO THRU HOTARY PUBLIC DESIGNATIONS.

- 1. Payments, I agree to make all payments on the secured debt when due. Unless we agree otherwise, any payments you receive from me or for my benefit will be applied first to any amounts I owe you on the secured debt (exclusive of interest or principal), second, to interest and then to principal. If partial prepayment of the secured debt occurs for any reason, it will not reduce or excuse any scheduled payment until the secured debt is paid in full.
- 2. Claims against Title. I will pay all taxes, assessments, liens and encumbrances on the property when due and will defend title to the property against any claims which would impair the lien of this mortgage. You may require me to assign any rights, claims or defenses which I may have against parties who supply labor or materials to improve or maintain the property.
- Insurance. I will keep the property insured under terms acceptable to you at my expense and for your benefit. All insurance policies shall include a standard mortgage clause in favor of you. You will be named as loss payee or as the insured on any such insurance policy. Any include a standard mortgage clause in favor of you. You will be named as loss payee or as the insured on any such insurance policy. Any insurance proceeds may be applied, within your discretion, to either the restoration or repair of the damaged property or to the secured debt. If you require mortgage insurance, I agree to maintain such insurance for as long as you require.
- 4. Property. I will keep the property in good condition and make all repairs reasonably necessary.
- 5. Expenses, I agree to pay all your expenses, including reasonable attorneys' fees if I break any covenants in this mortgage or in any obligation secured by this mortgage. Attorneys' fees include those awarded by an appellate court. I will pay these amounts to you as provided in Covenant 10 of this mortgage.
- 8. Default and Acceleration. If I fail to make any payment when due or break any covenants under this mortgage, any prior mortgage or any obligation secured by this mortgage, you may accelerate the maturity of the secured debt and demand immediate payment and exercise any other remedy available to you. This mortgage gives you the power of sale, which you may also invoke under the circumstances described in the previous sentence. If you invoke the power of sale, you will give notice of the sale by publication once a week for three successive weeks in some newspaper published in the county in which the property or any portion of it is located. This notice will give the time, place and terms of the sale, and a description of the property. After this notice is given, the property will be sold to the highest bidder at public auction at the front door of the County Courthouse of the county in which the notice of sale was published.
- 7. Assignment of Rents and Profits. I assign to you the rents and profits of the property. Unless we have agreed otherwise in Writing, I may collect and retain the rents as long as I am not in default. If I default, you, your agent, or a court appointed receiver may take possession and manage the property and collect the rents. Any rents you collect shall be applied first to the costs of managing the property, including court costs and attorneys' fees, commissions to rental agents, and any other necessary related expenses. The remaining amount of rents will then apply to payments on the secured debt as provided in Covenant 1.
- 8. Waiver of Homestead. I hereby waive all right of homestead exemption in the property.
- 9. Lesseholds; Condominiums; Planned Unit Developments. I agree to comply with the provisions of any lease if this mortgage is on a leasehold.
  If this mortgage is on a unit in a condominium or a planned unit development, I will perform all of my duties under the covenants, by-laws, or regulations of the condominium or planned unit development.
- 10. Authority of Mortgages to Perform for Mortgagor. If I fail to perform any of my duties under this mortgage, you may perform the duties of cause them to be performed. You may sign my name or pay any amount if necessary for performance. If any construction on the property is interested on in a reasonable manner, you may do whatever is necessary to protect your security interest in the property.

  This may include completing the construction.

Your failure to perform will not preclude you from exercising any of your other rights under the law or this mortgage.

Any amounts paid by you to protect your security interest will be secured by this mortgage. Such amounts will be due on demand and will be amounts paid by you to protect your security interest will be secured by this mortgage. Such amounts will be due on demand and will be amounts paid by you to protect your security interest rate in effect on the secured debt.

- Inspection. You may enter the property to inspect if you give me notice beforehand. The notice must state the reasonable cause for your inspection.
  - 12. Condemnation. I assign to you the proceeds of any award or claim for damages connected with a condemnation or other taking of all or any part of the property. Such proceeds will be applied as provided in Covenant 1. This assignment is subject to the terms of any prior security agreement.
  - 13. Waiver. By exercising any remedy available to you, you do not give up your rights to later use any other remedy. By not exercising any remedy, if I default, you do not waive your right to later consider the event a default if it happens again.
  - 14. Joint and Several Liability; Co-signers; Successors and Assigns Bound. All duties under this mortgage are joint and several. If I co-sign this mortgage but do not co-sign the underlying debt I do so only to mortgage my interest in the property under the terms of this mortgage. I also agree that you and any party to this mortgage may extend, modify or make any other changes in the terms of this mortgage or the secured debt without my consent. Such a change will not release me from the terms of this mortgage.

The duties and benefits of this mortgage shall bind and benefit the successors and assigns of either or both of us.

15. Notice. Unless otherwise required by law, any notice to me shall be given by delivering it or by mailing it by certified mail addressed to me at the Property Address or any other address that I tell you. I will give any notice to you by certified mail to your address on the front side of this mortgage, or to any other address which you have designated.

Any notice shall be deemed to have been given to either of us when given in the manner stated above.

- 16. Transfer of the Property or a Beneficial Interest in the Mortgagor. If all or any part of the property or any interest in it is sold or transferred without your prior written consent, you may demand immediate payment of the secured debt. You may also demand immediate payment if the mortgagor is not a natural person and a beneficial interest in the mortgagor is sold or transferred. However, you may not demand payment in the above situations if it is prohibited by federal law as of the date of this mortgage.
- 17. Release. When I have paid the secured debt in full and all underlying agreements have been terminated, this mortgage will become null and void and you will release this mortgage.

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-	s. Jett and wife.	_
	n P. Jett	_
6160	alley Station Circle	_
	AL 35080	_
****	Secretaria Name and Address	

"You" magns each borrower above, jointly and several

#### JEFFERSON FEDERAL SAVINGS & LOAN ASSOCIATION 215 NORTH 21ST STREET BIRMINGHAM, ALABAMA 35203

Lender's Name and Address
"We" or "ue" means the lender named above

. We will increase the ANNUAL PERCENTAGE RATE

. We will increase the ANNUAL PERCENTAGE RATE

you tall to maintain a qualifying minimum balance of 1

% if you leave your position with us.

il you leave your position with us.

We will increase the margin :

December 17, 2000 01-35-000018 Maturity Date initial Advance S the 25th day 12/17/90 500.00 Billing Cycle: Ends Minimum Advance S month of every Minimum Balanca \$ Trans. Acct. # the 10th day ien Years Line of Credit \$ 20,000.00 Payment Date Draw Period month 36 months of every Repayment Period Triggering Balance \$. HOME EQUITY LINE OF CREDIT money to you to make the payment. All the terms of this agreement would GENERALLY: This is an agreement about your home equity line of credit. Many of the terms we use in this agreement have special meanings. The term apply to such a loan. You can pay off all or part of what you owe at any time. However, so long "loan account balance" means the sum of the unpaid principal of loans made as you owe any amount you must continue to make your periodic minimum under this plan, plus unpaid but earned finance charges, plus any credit insurance premiums that are due. "Transaction Account means an account you carry with us. The number of this account is fisted at the top of the form on the line labeled "Trans. Acct. #." "Line of Credit" means the maximum The amounts you pay will first reduce the amount owed for credit insurance (if any), then will reduce the finance charges, and finally will amount of principal we will ordinarily allow you to owe us under this plan at reduce the amount of unpaid loans. any time. "Triggering Balance" is the amount you must keep in your ROUNDING RULE: The minimum payment will be rounded \_\_UP\_\_ transaction account to prevent us from lending you money under this plan. nearest \$ 1.00 In addition, we will use the following terms for this home equity plan: "Initial Advance" means the amount of money we will require you to accept ☐ AUTOMATIC WITHDRAWAL: If checked, you authorize us to automatically as an advance to open the plan. "Minimum Advance" means the smallest withdraw your payment from your transaction account on each payment amount of money we will advance to you at your request. The Minimum Balance is the amount of principal of loans we will require you to maintain date. If your transaction account does not have enough money in it to make the minimum payment, we may, but are not required to, lend you money to outstanding during the plan. If the principal balance outstanding falls below the minimum balance, you may have to pay a fee described below. make the payment. All the terms of this agreement will apply to such a loan. If your loan account balance is less than the minimum payment amount, we "Draw Period" is the time during the plan that you may request loans. The will withdraw only the amount necessary to reduce your loan account "Repayment Period" is the time during the plan that you must repay your loan account balance. You cannot obtain new loans during this time. SECURITY: To secure the payment of what you owe, we have the right of setif any term of this agreement violates any law or for some other reason is off. This means we can pay the amount you owe us out of money that we are not enforceable, that term will not be part of this agreement. This agreement required to pay you (such as money in your savings or checking account). is subject to the laws of the state where we are located. However, we cannot use in this way money in your IRA or other tax-deterred TAX DEDUCTIBILITY: You should consult a tax advisor regarding the deductibility of interest and charges under this home equity plan. retirement account. State law may further limit our right of set-off. REQUESTING A LOAN: You request a loan under this plan whenever you: However, we will have no right of set-off against your loan account balance if you can obtain credit under this plan by using a debit or a credit · write a check for at least the minimum advance listed above using one of Caro. the special checks you have for that purpose. We have also secured your obligations under this plan by taking a request in person that you be advanced directly an amount at least as large security interest (by way of a separate security agreement, mortgage or other as the minimum advance listed above. HOW THE LOAN IS ADVANCED: When you request a loan, we will, subject to instrument daled 📖 tollowing property, described by item or type: Lot 42, according to any limitations contained in this agreement, advance exactly the amount you request, so long as the requested amount equals or exceeds the minimum Survey of Quail Run, Phase III, as recorded in advance listed above. We will make the advance by depositing the amount in the your transaction account, by advancing the money directly to you, or by paying a designated third person or account, depending on how we agree toMap Book 7, Page 159, in the Probate Office of make the advance. We will record the amount as a loan in your loan account Shelby County, Alabama; being situated in Shelby if your request is for less than the minimum advance, we may, at our Shelby County. it checked, collateral securing other loans you have with us may also option, grant the request. However, granting the request does not mean we will be required to grant requests for less than the minimum advance in the secure loans under this agreement. However, we will not ordinarity grant any request for a loan which would County . All abama . cause the unpaid principal of your loan account balance to be greater than You may buy potted line of Craffit listed above your loan account balance to be greater than future. We siways have the option to deny any such request. Filling lees \$ You may buy property insurance from anyone you want who is acceptable to us, or you may provide the insurance through an existing policy. If you buy the Line of Credit listed above. We may, at our option, grant such a request the insurance from or through us, your premium will be \_\_\_\_ without obligating ourseives to do so in the future. LIMITATIONS: The following additional limitations apply: During the draw period, you may not request advances totaling more than CREDIT INSURANCE: Credit life insurance and credit disability insurance are not required to obtain credit. We will provide no coverage unless you sign and agree to pay the additional cost. The rates listed below are applied to . During the draw period, you will be limited to a total of . to determine the premium you owe Ю advances per \_ RATE During the term of the plan, you may not request advances totaling more single credit He 1.54/\$1.000 wark During the term of the plan, you will be limited to a total of \_\_\_\_\_ joint credit life 2\_31/\$1\_000 ode Zido not **War**t **BOVERCES DOT** credit disability Don Obo Don D HOW FINANCE CHARGES ARE COMPUTED: Finance charges begin to accrue immediately when we make a loan to you. To figure the linance X Walley & - willy charge, we will apply a periodic rate of finance charge each billing cycle to CHANGING THE TERMS OF THIS AGREEMENT! Generally, we may not the "average daily balance" of your loan account for the billing cycle. The change the terms of this agreement. However, we may change the terms in "average daily balance" is computed as follows: First, we take your loan account balance at the beginning of the day and subtract any unpaid finance the following circumstances: . If this is a variable rate plan, we may change the index and margin if the charges and credit insurance premiums (if any) that are due. Next, we priginal index described above becomes unavailable. Any new index will subtract the portion of any payments or credits received that day which apply have a historical movement similar to the original, and, together with a new to the repayment of your loans. (A portion of each payment you make is applied to finance charges and credit insurance premiums, if any.) Then we add any new loans made that day. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the We may make changes that you have agreed to in writing.
 We may make changes that unequivocally benefit you. We may make changes to insignificant terms of this agreement. number of days in the billing cycle. This gives us the "average daily balance." In addition, we may make the following specific changes, upon the % which is occurrence of the events described:

11.50

equal to an ANNUAL PERCENTAGE RATE of

ennual percentage rate includes interest and not other costs.

VARIABLE RATE: The annual percentage rate may change, and will be 1.5%

above the following "base rate": Chase Manhatten prime rate. The resulting

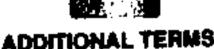
annual percentage rate will be rounded up to the nearest 1/8%. The annual percentage rate may increase if this "base rate" increases. An increase will

\$ per	CREDIT INSURANCE: Credit life insurance and credit disability insurance are not required to obtain credit. We will provide no coverage unless you sign and agree to pay the additional cost. The rates listed below are applied to to determine the premium you owe
During the draw period, you will be fimited to a total of	tor '
advances per	TYPE RATE
During the term of the boar, you may not require.	You do Ado not want single credit life 1_54/\$1_000
than \$per	You do do not want joint credit life 2.31/\$1,000
	You do do not want credit disability
HOW FINANCE CHARGES ARE COMPUTED: Finance the finance accrue immediately when we make a loan to you. To figure the finance charge, we will apply a periodic rate of finance charge each billing cycle. The the "average daily balance" of your loan account for the billing cycle. The "average daily balance" is computed as follows: First, we take your loan "average daily balance" is computed as follows: First, we take your loan "average daily balance" is computed as follows: First, we take your loan "average daily balance at the beginning of the day and subtract any unpaid finance account balance at the beginning of the day and subtract any unpaid finance.	CHANGING THE TERMS OF THIS AGREEMENT! Generally, we may not change the terms of this agreement. However, we may change the terms in the following circumstances:  If this is a variable rate plan, we may change the index and margin if the
to the recoverent of your loans. (A portion of each payment you make is	have a historical movement similar to the original, and, together with a new margin, will produce a similar interest rate.
and any new identity balances for the bitting cycle and divide the total by the add up all the daily balances. This pives us the average daily balance.	<ul> <li>We may make changes to insignificant terms of this agreement.</li> <li>We may make changes to insignificant terms of this agreement.</li> <li>In addition, we may make the following specific changes, upon the in addition.</li> </ul>
The periodic rate of FINANCE CHARGE is	. We will increase the ANNUAL PERCENTAGE RATE
equal to an ANNUAL PERCENTAGE RATE of 11.50 %. The	a tomas veid aesilies will til.
<ul> <li>annual percentage rate includes interest and rot of the non-and will be 1.5%</li> </ul>	. We will increase the mardin
ARIABLE RATE: The annual percentage Manhatten prime rate. The resulting above the following "base rate": Chase Manhatten prime rate. The resulting	THE WALL PERCENTAGE HALE ""
annual percentage rate was be fullitude up there are increase an increase will	wou fail to maintain a qualifying minimum balance of \$
take effect the 25th day of every flooring and of the entire work particular	is a source or money market account at our wisdouter.
in the linance charge and it in the state of	- We will increase the margin% if you tail to maintain a quanty-ty
Man once a mount of one	minimum balance of \$ in a savings or money market
If the base rate changes more frequently than the annual percentage rate, we will always use the base rate in effect on the day we adjust the annual percentage rate to determine the new annual percentage rate. In such a case, we will ignore any changes in the base rate that occur between	<ul> <li>We will refuse to make additional extensions of credit or reduce your credit limit if the maximum annual percentage rate is reached.</li> <li>If we are required to send notice of a change in terms, we will send the notice to your address listed above. (You should inform us of any change in</li> </ul>
annual percentage that adjust to the section is the annual rate	address.) ADDITIONAL CHARGES: You agree to pay the lollowing additional charges:
which corresponds to the periodic tall DERCENTAGE RATE will never	<ul> <li>You agree to pay an additional fee of \$40.00 per year in order to participate in this plan. We will add this amount to your loan account belance on an</li> </ul>
SE SECOND 15%, EIN WIS HOVE DATE OF Indianal law.	annual basis.
200W YOU REPAY TOUR LUNGTH STORE to make a minimum	
payment date during the draw period, you agreet amount is 1.5% of your payment to reduce your debt. The minimum payment amount is 1.5% of your payment to reduce your debt. The minimum payment amount is 1.5% of your payment account balance on the last day of the billing cycle, or \$100.00, losn account balance on the last day of the billing cycle, or \$100.00.	Property Survey
whichever is greater. PRINCIPAL REDUCTION: During the draw period the minimum payment with:	Credit usbort toos A 7
PRINCIPAL REDUCTION: During the draw power line.	Documentation Fees \$ 31.50 Taxes
	(Other)
not fully repay the principal that is outstanding on your line.  HOW YOU REPAY YOUR LOANS-REPAYMENT PERIOD: On or before each payment date during the repayment period, you agree to make a minimum payment to reduce your debt. The minimum payment amount is 3.5% of your payment to reduce your debt. The minimum payment amount is 3.5% of your loan account balance on the last day of the billing cycle, or \$100.00,	ATTORNEY'S FEES: If you default on this agreement and of we are required to hire a lawyer to collect what you owe under this agreement, you agree to pay our reasonable attorney's less not exceeding 15% of the unpaid debt after default. However if the unpaid debt does not exceed \$300.00, you do not agree to pay our reasonable attorney's less.
FINAL PAYMENT: On the majurity date tisted above, you must pay the amount	NOTICE: See the reverse side for additional terms and for information about your rights in the event of a billing error.  SIGNATURES: By signing below, you agree to the terms on both sides of this
Mill UOI IRIN Leben me branches are a service a	SIGNATURES: By signing below, you survey amounts you owe under this agreement and you promise to pay any amounts you owe under this agreement and you promise to pay any amounts you owe under this
(The amount of your line of credit, the timing of your payments and your pattern of advances all effect whether you will have to make such a payment.)	agreement and you promise to pay any amounts you received a completed copy of the agreement on today's date.  CAUTION-IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.
	Signature X W Manuary Signature
refinence your account but will consider your request to do so. If you refinence your account at maturity, you may have to pay some or all of the refinence this account at maturity, you may have to pay some or all of the closing costs normally associated with a new loan even if you obtain	Signature x Curly P. Jell
financing from us.  ADDITIONAL REPAYMENT TERMS: If your loan account balance on a ADDITIONAL REPAYMENT TERMS: If your loan account balance on a payment date is less than the minimum payment amount, you must pay only	By:LOCI 3. PELIJ
the loan account balance. If you tall to make a payment, we may, but are not required to, advance	© 1983 BANKERS SYSTEMS INC., ST. CLOUD, MN 56301 FORM OCP-HE-AL 9/5/89

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DEFAULT AND REMEDIES: You will be in default on this agreement if any of the following occur:

(1) You engage in fraud or material misrepresentation, by your actions or failure to act, in connection with any phase of this home equity line of credit; (3) Your action or inaction adversely affects the collateral or our rights in the collateral, including but not limited to: (a) failure to maintain required insurance on the dwelling; (b) your transfer of the property; (c) failure to maintain the property or use of it in a destructive manner; (d) commission of waste; (e) failure to pay taxes on the property or otherwise fail to act and thereby cause a lien to be filed against the property that is senior to our lien; (f) death; (g) the property is taken through eminent domain; (h) a judgment is filed against you and subjects you and the property to action that adversely affects our interest; or (ii) a prior

We may terminate your account, require you to pay the entire outstanding balance in one payment and charge you a termination fee (if provided for on the lien holder forecloses on the property and as a result, our interest is adversely affected. other side of this agreement), and fees related to the collection of the amount owing, if you are in default in any manner described above. In that instance, we may

take other action short of termination, such as charging you a fee if you fail to maintain required property insurance and we purchase insurance. If we elect to Rerminate and accelerate the amounts owing on your account, we may use our right to set-off, unless prohibited. Even if we choose not to use one of our remedies when you default, we do not forfeit our right to do so if you default again. If we do not use a remedy when

you default, we can still consider your actions as a default in the future.

In addition, we may temporarily problibit you feet a still in the future. In addition, we may temporarily prohibit you from obtaining additional extensions of credit, or reduce your credit limit it: 1) The value of the dwelling securing this home equity line of credit declines significantly below its appraised value for purposes of this line;

2) We reasonably believe you will not be able to meet the repayment requirements due to a material change in your financial circumstances; (3) You are in default of a material obligation of this agreement, which shall include, but is not limited to, your ongoing obligation to supply us with information we

teel we need to assess your financial condition;

(4) A governmental action prevents us from imposing the annual percentage rate provided for in this agreement; (5) A governmental body adversely effects our security interest to the extent that the value of the security interest is less than 120% of the home equity line; (8) The annual percentage rate corresponding to the periodic rate reaches the maximum rate allowed under this plan (if provided for on the other side of this

(7) A regulatory agency has notified us that continued advances would constitute an unsafe business practice. In the event that we suspend your right to additional advances or reduce your credit line, we will send you notice of our decision at the address listed on the front of this agreement. (You should inform us of any change in your address.) If we have based our decision to suspend or reduce your credit privileges on an assessment of your financial condition or performance under this plan, and you believe that your situation has changed, you must request that we re-evaluate your

CREDIT INFORMATION: You agree to supply us with whatever information we reasonably feel we need to decide whether to continue this plan. We agree to make

requests for this information without undue frequency, and to give you reasonable time in which to supply the information. You authorize us to make or have made any credit inquiries we feel are necessary. You also authorize the persons or agencies to whom we make these inquiries to supply us with the information we request.

## YOUR BILLING RIGHTS KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

Notify Us In Case of Errors or Questions About Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your bill automatically from your savings, checking or other account, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us three business days before the automatic payment is scheduled to occur.

Your Rights and Our Responsibilities After We Receive Your Written Notice

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we

believe the bill was correct. After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do-not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell anyone we report you to that you have a question about your bill. And, we must tell anyone we report you to that you have a question about your bill. And, we must tell anyone we report you to that you have a question about your bill. anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount, even if your bill was correct.

# Special Rule for Credit Card Purchases

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two limitations on this right: (a) You must have made the purchase in your home state or, if not within your home state within 100 miles of your current mailing address; and

(b) The purchase price must have been more than \$50.

These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.

### LIABILITY FOR UNAUTHORIZED USE OF A CREDIT CARD

You may be liable for the unauthorized use of your credit card. You will not be liable forcessting red use that occurs after you notify us at the address on the other side of this form, orally or in writing, of the loss, theft, or possible unauthorized use. In any Tark your part with light was labt exceed \$50.

TOTALLE BACKSIDE REVISION DATE SANSAGE.

FORM OCP-HE BACKSIDE REVISION DATE 9/05/89 HE-BS-1

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